

xumoTV

# User Manual



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# Welcome to your Xumo TV

Xumo TV's smart TV experience brings together over 250 apps pre-loaded on your TV in one simple view.

Stream thousands of movies, TV shows and music from Netflix, YouTube, Disney+, Prime Video, Peacock and hundreds more. Explore 750+ free live channels featuring local and national news, sports, kids programming and an endless on-demand library from Xumo Play, Tubi, Pluto TV and more.

Instantly watch live TV, discover new and popular shows and movies, launch your go-to apps or continue watching where you left off, right from your personalized home screen. Search across hundreds of apps at once or use the included voice remote to find your next watch even faster. Curate a personal watchlist of movies and shows from top apps all in one place with My List. Unlock special offers and manage select streaming services from your Xumo account. Xumo TV — stream easy.

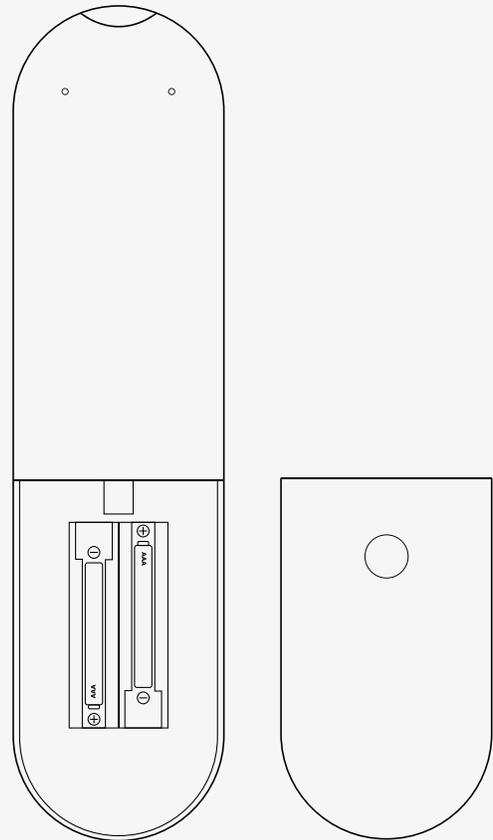
*Images throughout this document are for illustrative purposes only and may differ from the actual device.*

## Setting up your remote

### To use your remote, insert the batteries.

To replace your remote's batteries:

1. Push the battery cover down and slide it off the remote.
2. Insert the 2 included AAA batteries, matching the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
3. Slide the battery cover back onto the remote.



### Be careful when handling batteries!

- Don't mix old and new batteries.
- Don't mix alkaline, standard (carbon-zinc) or rechargeable (NiCad or NiMH) batteries.
- Properly dispose of old batteries in a designated area — don't throw them into a fire or in the garbage.
- If the batteries leak, be sure to clean the battery compartment and wash any skin that might have come in contact with battery chemicals.
- Remove the batteries from your remote if you don't plan on using it for a while.
- Contact your TV manufacturer and stop using your remote immediately if it gets warm or hot during use.

## Pairing your remote

To get started, you'll need to pair your voice remote with your TV. If you're using a sound system, you can also pair your remote to that.

### Pairing your remote to a new TV

Your remote will pair automatically to your TV if batteries are inserted within 15 minutes of plugging in your TV for the first time.

### Pairing your remote to Xumo TV after setup

1. Navigate to **Settings**.
2. Select **Remote** > **Pair your remote to your TV**.
3. Follow the instructions on-screen.
4. If pairing fails, follow the steps below to reset your remote. Then follow steps 1–3 above to try pairing your remote again.
  - a. If that does not work, reboot your TV and try again.

### Pairing your remote to a sound system

1. Navigate to **Settings**.
2. Select **Remote** > **Pair your remote and sound system**.
3. Follow the instructions on-screen.

### Resetting your remote

Resetting your remote could also help resolve most issues.

*If your remote has a Settings button:*

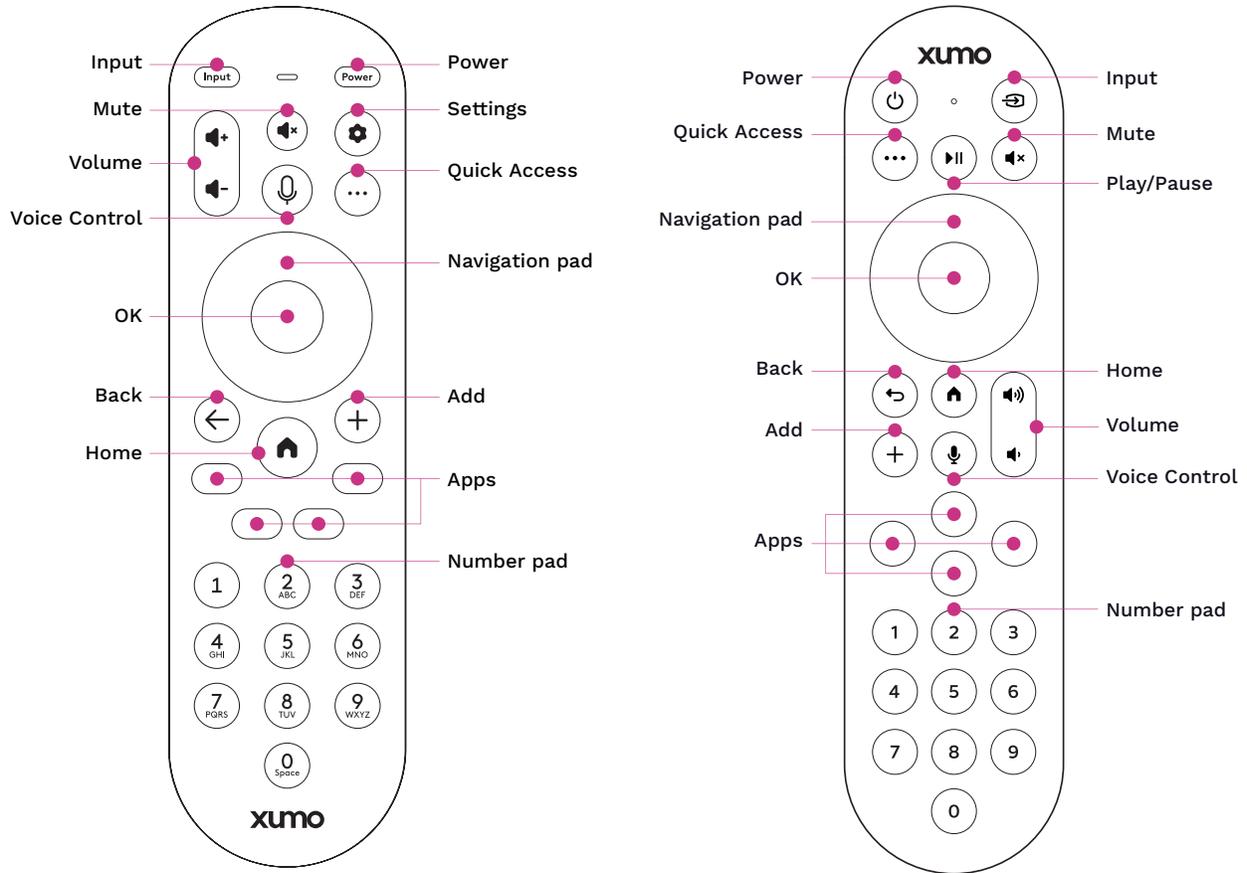
1. Hold the **+** and **←** buttons on your remote until the LED at the top of the remote turns green.
2. Press 9, then 8, then 1 in order.
3. Wait for the LED at the top of the remote to flash red to finish resetting your remote.

*If your remote does NOT have a Settings button:*

1. Hold the **⋮** and **←** buttons on your remote for five seconds.

## Using your remote

Images throughout this document are for illustrative purposes only and may differ from the actual device.



Your remote's buttons are outlined above. To learn more about what your remote can do, see the guide below.



**Input:** Change your TV's input to use connected devices like media players, gaming systems and speakers.



**Power:** Turn your TV on and off.



**Volume:** Turn volume up or down.



**Voice Control:** Find content and navigate your device with voice commands — just press and hold, say a command and release.



**Mute:** Silence audio.



**Settings:** Access your device's Settings menu.



**Back:** Return to the previous screen.



**Add:** Add content to or remove content from My List.



**Home:** Return to the home screen or wake your device.



**Quick Access:** Access quick settings and search.



**Play/Pause:** Pause or resume content.

**Navigation pad:** Move up, down, left or right to navigate on-screen.

**OK:** Select an item or play/pause content.

**Apps:** Launch apps with dedicated shortcuts.

**Number pad:** Enter channel numbers or PINs.

## Turning your TV on or off

To turn your TV on, connect the power cord to the back of the TV, then plug the power cord into a power outlet. Once plugged in, press the **Power** ⏻ button on your remote or TV.

**Note:** It may take up to a minute for the TV to boot up and be ready to power on after being plugged in.

To turn off your TV, press **Power** ⏻ on your remote. Your TV will automatically shut off after 15 minutes of inactivity if it is tuned to a channel, or input, with no signal. It will shut off after four hours of inactivity, even with a signal. Press buttons on your remote to keep the TV on or adjust the duration by accessing **Settings > Device settings > Power preferences** on your device and configuring **Auto-off** to your preferences.

**Note:** Your TV consumes a small amount of power when turned off. To completely disconnect from power, remove the TV's power cord from the power outlet.

## Setting up your Xumo TV

When you first turn on your TV, step-by-step instructions will guide you through setup. These instructions address how to connect your TV to the internet, how to connect other devices like sound systems and more.

To use the full suite of features on your TV, connect your TV to the internet. You will need the following:

- WiFi network name (SSID) and password OR an Ethernet cord (not included).<sup>1</sup>
- A mobile device, computer or tablet to activate your TV. Once you see the activation code displayed on the TV screen, go to [xumo.com/activate](https://xumo.com/activate) and create your Xumo account. Add a payment method if you would like to make purchases on your TV.

**Note:** Creating a Xumo account is optional but will enhance your experience.

Once you've completed setup, you'll be directed to the home screen.

1. On supported models only.

## Connecting your TV to the internet

Connect your TV to the internet to access all the things that make your TV smart, including apps, voice controls and more. When you first turn on your TV, you'll be prompted to connect to the internet. If you choose to connect then, you'll be walked through the setup process with on-screen instructions.

If you choose not to connect during initial setup, you can always establish a connection later by following the instructions below.

### Connecting to a WiFi network

1. Go to **Settings > Network > Connect to a WiFi network** on your TV.
2. If you have a WPS modem or router, select **Connect using WPS** and follow the instructions on-screen.
3. If you don't have a WPS modem or router, choose your WiFi network from the list of available networks.
4. If you don't see your WiFi network name or if it's hidden (SSID), select **Connect to a private network** and enter your network name.
5. Enter your WiFi password.

### Connecting to a network using an Ethernet cord

1. Go to **Settings > Network > Connect using Ethernet** on your TV.
2. Plug one end of your Ethernet cord into your TV's LAN port.
3. Plug the other end of your Ethernet cord into your modem or router's LAN port.

## Connecting devices to your TV

When you first turn on your TV, you'll be prompted to connect any devices you might have, such as antennas, cable boxes, gaming systems and media players. If you choose not to connect your devices during initial setup, you can always connect them later by following the instructions below.

**Note:** To connect these devices to your TV, you'll need the appropriate cables and adapters, which are not provided with Xumo TV. Visit your TV manufacturer's website to access Quick Setup Guides corresponding to your hardware to learn more.

### Connecting an antenna

To connect your TV to an antenna, plug one end of a coax cable (not included) into your TV's **ANT/CABLE** port and the other end into your device's **ANT** port (see [Table 1](#)). For the best picture and color, make sure your cables are connected securely.

To scan for channels after setting up your antenna:

1. Turn your TV on and press the **Home** (🏠) button on your remote.
2. Select the **Antenna** tile or go to **Settings > Antenna and inputs > Antenna > Channel scan**.
3. Follow the instructions on-screen, then select **Scan for channels**.
4. Wait while your TV scans for channels — this may take several minutes.
5. When the channel scan is finished, you'll see the number of channels that were added.
6. Select **Continue**.

If you're using an antenna with a twin-lead cable, you may need a 300–75 Ohm adapter (not included) to be able to use your twin-lead cable with your TV. If you're using multiple antennas, you may also need a combiner (not included).

### Connecting an HDMI device

To connect an HDMI device, plug one end of an **HDMI cable** (not included) into one of your TV's **HDMI ports** (see [Table 1](#)) and plug the other end into your device.

### Connecting a device with a composite video cable

To connect to a device using a **composite video cable** (not included), plug the red, white and yellow ends of the composite video cable into your TV's **AV IN port** (see [Table 1](#)) and plug the other end into your device.

### Connecting headphones

To connect headphones (not included) to your TV, plug them into your TV's **HEADPHONE port** (see [Table 1](#)). The TV's built-in speakers will be disabled while headphones are connected.

### Connecting speakers or other sound systems

To connect speakers or other sound systems to your TV, plug one end of an **HDMI cable** (not included) into your TV's **HDMI-ARC port** and plug the other end into your device. The TV's built-in speakers will be disabled while the HDMI-eARC port is connected to a speaker or other sound system and that device is turned on.

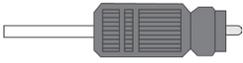
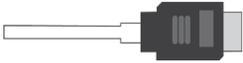
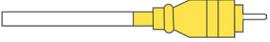
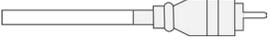
If you're using a digital audio cable (not included), plug one end of the cable into your TV's **DIGITAL AUDIO OUT** port and plug the other end into your device's **DIGITAL AUDIO IN** port. Then, go to **Settings > Picture and sound > Audio settings** and turn off **Built-in speakers**.

### Connecting a USB drive

To play audio, video or image files from a USB drive (not included), connect your **USB drive** to the **USB port** on your TV, press the **Input** button on your remote and choose **Media player** from the list of inputs.

**Table 1**

*Images throughout this document are for illustrative purposes only and may differ from the actual device.*

TV Label		Port	Cable	External Equipment	Description
ANT				Antenna	Connect an outdoor VHF/UHF antenna
HDMI				VCR	Connect an <b>HDMI cable</b> from an external device
AV IN	Video			DVD Player/Recorder	Connect a <b>composite video cable</b> and <b>left-right audio cables</b> from an external AV device
	L			Video Camera	
	R			Set-top Box Satellite Receiver	
Digital Audio Out				Audio Amplifier Speaker	Connect an <b>optical cable</b> from an external digital audio system
Headphone					Connect <b>headphones</b> without a microphone to the TV
LAN					Connect an <b>Ethernet cable</b> to access a network or the Internet. The TV is also WiFi-compatible. (Not available on all models)
USB					Connect a <b>USB drive</b> to the <b>USB port</b> on your TV to play audio, video or image files.



## Navigating your home screen

After setup, you'll be brought to the home screen. You can return to the home screen at any time by pressing the **Home** (🏠) button on your remote. You can also reach the home screen with voice commands when your TV is connected to the internet by pressing and holding the **Voice Control** (🗣️) button on your remote and saying, "Home screen" or "Home."

### Navigating your home screen when your TV is online

When your TV is connected to the internet, your home screen provides access to:

- **Switcher:** The top row of your home screen, with recently watched titles and recently used inputs
- **Apps:** Top apps like Netflix, YouTube, Disney+, Peacock, Hulu and Prime Video
- **Movies and TV shows:** Collections and categories of trending entertainment, genres and more
- **Live TV:** Live channels available from Xumo Play or from an antenna connected to your TV, if applicable
- **Inputs:** Recently used inputs such as HDMI or Composite Video

### Navigating your home screen when your TV is offline

When your TV is not connected to the internet, your home screen provides access to:

- **Live TV:** Channels available if your TV is connected to an antenna
- **Inputs:** Recently used inputs such as HDMI or Composite Video

## Using settings

Customize your preferences in **Settings**. To view and change your settings, press the **Settings**  button on your remote (if available), the **Quick Access**  button on your remote (when using an app or input) or navigate to the home screen and select the Settings icon at the top of the screen. If your TV is connected to the internet, you can also press and hold the **Voice Control**  button on your remote and say “Settings.”

Continue reading to learn more about available settings.

### Quick access

Quickly access closed captions and your two most recently used settings by pressing the **Quick Access**  button on your remote.

### Network

Check whether your TV is online or offline. If it's online, you can find your network details under **Network**. If it's offline, you can connect to the internet with WiFi or an Ethernet cord. If you need help, refer to [Connecting your TV to the internet](#).

### Picture and sound

Adjust a variety of picture and sound preferences, including:

- **Picture settings:** Configure your picture settings using preset modes, or by adjusting preset modes with custom preferences.
- **Dolby Vision alerts:** Get notified when you start watching Dolby Vision titles.<sup>2</sup>
- **Auto-detect FILMMAKER MODE:** When possible, enjoy movies and TV shows as they were originally filmed — without effects like motion smoothing.<sup>2</sup>
- **Zoom settings:** Stretch or zoom native 4:3 content.
- **Audio settings:** Adjust your TV's sound quality, disable your TV's built-in speakers and more.
- **Reset picture and sound settings:** Reset your current picture and sound preferences to your TV's default settings.

## Accessibility

Change your accessibility preferences, including:

- **Audio description (AD/SAP):** Hear audio descriptions that describe key visual action in movies and TV shows, if available.
- **Voice guidance:** Hear supported content on-screen described aloud while navigating.
- **Voice guidance speech rate:** Adjust voice guidance speed faster or slower.
- **Set remote shortcut:** Set a remote shortcut for closed captions, audio descriptions or voice guidance. Once you're done, you can turn that feature on or off by pressing the **Settings**  or **Quick Access**  button twice on your remote.
- **Magnify text:** Enlarge focused text in a highlighted window.

## Language

Adjust the default language settings for your TV, including:

- **Closed captions:** See a visual display of the audio portion of video programming.
- **Closed caption settings:** Adjust the font style, size, color, opacity and background color of closed captions.
- **Display language:** Change the TV's user interface to English or Spanish.
- **Preferred audio language:** Change the TV's audio when watching content via an antenna (if available) to English or Spanish.
- **Voice search language:** The language your TV recognizes for voice commands.

## Privacy

Manage privacy preferences, including:

- **Recent history:** Access recent watches across apps and channels.
- **Allow app data to improve my experience:** Choose which apps can share your watch history and in-app purchases with Xumo TV. You can start or stop sharing your watch history at any time.
- **Personalized recommendations:** Get suggestions for programs you're most likely to enjoy based on your watch history and activity with Xumo TV.
- **Sale/Share/Personalized ad preferences:** See personalized ads on your Xumo TV and allow third-party apps to use data shared by Xumo TV to deliver personalized ads.
- **Voice control:** Enable the microphone in your remote to use your voice to change channels, search for something to watch and more.

## Privacy, continued

- **Locally stored data:** Delete all local data stored by third-party apps from your Xumo TV's memory. WARNING: This may include app login information and other historical data, like game progress and watch history.
- **Mobile video casting:** Allow this Xumo TV to appear as an option to receive video casts from other devices. This will allow some third-party casting services, devices and apps to identify your TV.
- **Learn more about privacy:** Learn about how Xumo TV handles your personal information at [xumo.com/tv/privacy](https://xumo.com/tv/privacy). This TV provides access to third-party apps; their policies and terms of service apply to their services.

## Parental

Set parental controls, including:

- **Viewing restrictions:** Require a parental control PIN to watch live TV channels based on US movie and TV ratings.
- **Movie ratings:** Require a PIN to watch live broadcast movies via antenna with a specific MPAA rating.
- **TV ratings:** Require a PIN to watch live broadcast TV via antenna with a specific rating.
- **Unrated content:** Require a PIN to watch live broadcast TV via antenna that is unrated.
- **Lock apps:** Require a PIN to use locked app(s).
- **PINs:** Set up your parental control PIN and purchase PIN, turn them on or off and see when your PINs were used and what they were used for.
- **Reset parental controls:** Clear your current parental control settings and restore your TV's default settings.

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**Note:** Parental controls do not apply to third-party apps. When you enter a PIN incorrectly more than five times, you'll have to wait 10 minutes before you can try again.

## Antenna and inputs

Adjust your antenna and inputs, including:

- **HDMI 1, HDMI 2 (ARC), HDMI 3 and Composite inputs:**
  - **Go to input:** Switch from your current input to the input you've selected. If your TV is connected to the internet, you can also change inputs by saying the input's name into your voice remote.
  - **Customize input:** Change your input's name or icon to make them easier to find.
  - **HDMI Compatibility:** Support specific devices that might have connectivity issues. Standard and Compatibility available.<sup>3</sup>
- **HDMI-CEC:** Allow your connected devices to control each other. If this is off, you won't be able to use HDMI-ARC devices.
- **HDMI-CEC standby:** Turn off your TV when you turn off a connected device while switched to that input. This may not work for all devices.
- **Default input:** Choose what's displayed when you turn on your TV.
- **HDMI compatibility alerts:** Show prompt to change HDMI compatibility mode when you switch inputs.<sup>3</sup>

## Remote

Adjust your remote's settings, including:

- **Overview:** See your remote's battery level, model, operating mode and firmware version.
- **Pair your remote to your TV:** Pair a new remote to your TV, or re-pair an existing remote.
- **Voice search language:** Choose which language your TV will recognize with voice commands.
- **Pair your remote and sound system:** Select your sound system brand to control it with your remote. Not necessary if using HDMI-eARC/ARC.
- **Xumo TV app:** Pair a mobile device to control your TV without your remote.
- **Set remote shortcut:** Set a remote shortcut for closed captions, audio descriptions or voice guidance. Once you're done, you can turn that feature on or off by pressing the **Settings**  button on your remote twice.

## Screen saver

Manage your screen saver settings, including:

- **Preview screen saver:** See what your selected screen saver will look like before choosing it.
- **Start after:** Choose how long your TV should be inactive before your screen saver starts.
- **Sleep timer:** Set a sleep timer to turn your TV off after a specified amount of time.

## Help

Help troubleshoot common issues, including:

- **Hardware support:** Visit your TV manufacturer's website for help and support including FAQs, digital manuals, tutorials and more.

## Apps and subscriptions

Manage apps and subscriptions set up on your TV, including:

- **Manage Xumo TV subscriptions:** View and update all active subscriptions for supported apps purchases on this TV.
- **Lock apps:** Require a PIN to use apps.
- **Close all recent apps:** Closing apps may improve performance by clearing short-term memory. Your app data and login will not be affected.

You can also manage your subscriptions by visiting [xumo.com/account](https://xumo.com/account).

## Using device settings

Customize your TV in **Device settings**. To view and change your settings, press the **Settings**  button on your remote and select **Device settings**, or go to the home screen and navigate to **Settings > Device settings**.

Continue reading to learn more about available settings.

### About

View your TV's serial number, software version and other information.

### Device name

Change your TV's device name by choosing from a list of preset names or creating a custom name.

### Power preferences

Update your power preferences, including:

- **Wake with media casting:** Wake the TV when casting from apps and devices.
- **Auto-off:** Choose when your TV turns off after a period of inactivity.
- **Restart:** Turn your TV off and then on again — this can often resolve common issues.
- **Power light:** Turn the front light on when your TV is plugged in.

### Xumo TV app

Manage paired devices and pair a mobile device so that you can control your TV without your remote.

### Time and location

- **Time format:** Set your TV's time to display in a 12- or 24-hour format.
- **Time zone:** Select your TV's time zone.

## Updates

Xumo TV updates its software automatically. This includes automatic app updates, as well as apps being automatically added and removed as their availability changes. If you need to update your TV's software manually, go here in Settings to learn how:

- **Update manually:** If your TV is offline, or if you're experiencing issues and are not able to update automatically, visit [xumo.com/usb-update](https://xumo.com/usb-update) to download the latest update and learn how to install it manually.

## Factory reset

Clear your current settings and restore your TV's factory settings. You'll need to set up your TV again using the same step-by-step on-screen instructions from when you first turned your TV on. If you have a parental control PIN set, you'll need to enter it before you can restore your factory settings.

Unless instructed otherwise, restore factory settings when selling, returning or giving away your TV to remove personal data.

## Appendix

### Common issues and solutions

For the latest information on common issues and troubleshooting solutions, visit [xumo.com/support](https://xumo.com/support).

### Xumo Terms of Use

For Xumo's Terms of Use, visit [xumo.com/terms](https://xumo.com/terms).

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